

Lincolnshire Community Health Services

Transformation of Louth Hospital



Testimonial

“Having worked with Lynne over many years and on a variety of comprehensive programmes she comes highly recommended. Lynne’s unique blend of instant rapport and engagement, maintaining strong professional relationships, with an immediate grasp of complex issues ensure she adds value to any Programme.

Lynne offers both analytical and intuitive diagnostics; she is able to seek swift and innovative alternative solutions should they be required. She always delivers on time.”

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Background

NHS Lincolnshire is the sixth largest PCT in the country; Lincolnshire Community Health Services is the largest provider of community health services in the county. With a budget of £110 million. They employ over 2,500 staff working in a range of community hospitals and clinic based services, serving a community of 735,000.

As a result of this innovative assignment, Unscheduled Care at Louth Hospital is now managed by Lincolnshire Community Health Services.

Our Role

- Provide strategic leadership and management for the delivery of a major service reconfiguration
- Secure and maintain engagement with a wide range of key clinicians across the whole health community and multiple stakeholders
- Develop and deliver a comprehensive and robust Commissioning Service Specification together with a detailed Clinical Competency Framework
- In close collaboration with the Lead Executive GP, Consultant Physicians, Senior Nursing and other provider organisations re-design clinical pathways to ensure safe service delivery
- To manage and transform existing working relationships and systems in order to achieve improved patient outcomes

Outcomes

- Delivered a safe and successful new model of care for Louth Hospital
- Secured clinical engagement at every level across the whole health community
- Achieved national recognition by the NHS Confederation as an exemplar Primary Care led Clinical Model of Service Delivery
- Recognised by the Health Gateway Review as delivering a range of impressive and innovative changes
- Significantly increased the provision of local services for local people, for example, Emergency Medicine, Rehabilitation Services and Diagnostic Services
- Enabled and facilitated progression of extensive and complex negotiations regarding the optimum contract for the new model of services at Louth Hospital
- Delivered and exceeded client expectations